

Community Plan / Single Outcome Agreement 2012/13 – Proposed Success Measures

Code	Outcome	Success measure	Target/timescale	Benchmark	Lead
ECONOMY					
CPP 01	Argyll and Bute has more new businesses operating in the area, creating more jobs.	Number of job outcomes	Targets for the Work Programme are to be negotiated with Working Links.		ABC
		Number of referrals from JobCentre Plus			
		No of business start ups supported	135 - March 2013	A benchmarking measure will be added as soon as the required start-up data is released from the Business Gateway national team.	ABC
		No of existing businesses supported	250 - March 2013	data is not available.	ABC
		No of social enterprises assisted to start up	30 – March 2013	20	TSP
		Number of account managed businesses supported	40 – March 2013		HIE
		Number of social enterprises supported to increase social impacts	15 – March 2013		HIE
		Jobs created within fragile areas	20 – March 2013		HIE
CPP 02	We have a skilled and competitive workforce capable of attracting employment to Argyll and Bute	Increase the number of adults achieving accredited learning outcomes through CBAL Community Based Adult Learning).	100 – March 2013		ABC
		Increase number of third sector staff upskilled to 220 by March 2013.	220 – March 2013	100 (national)	TSP
		Ensure personal confidence and development of individuals is improved through the delivery of 50 CBT based courses by March 2013.	50 – March 2013	30 (local)	TSP
		Increase the number of volunteers or course participants finding employment through gaining skills to 12 by March 2013.	12 – March 2013	8 (local)	TSP
		Deliver 8 accredited courses/workshops by March 2013.	8 – March 2013	12 (national)	TSP
		Deliver 28 unaccredited courses workshops by March 2013.	28 – March 2013	25 (local)	TSP
		Increase the number of adults achieving accredited learning outcomes through CBAL Community Based Adult Learning).	100		ABC
		No of people in employment and self employment rate (working age population, 16-64 years)	40,300 and 13.0%		ABC
		No of unemployed and long term unemployed	1,834 and 710		ABC
		Increase number of employability customers securing employment for 6months+	To be negotiated with Working Links		ABC

		No of adults achieving accredited learning outcomes through CBAL (Community Based Adult Learning)	100		ABC
		Increase number of third sector staff upskilled	220 – March 2013	100 (national)	TSP
		Personal confidence and development of individuals improved through CBT based courses	50 – March 2013	30 (local)	TSP
		No of volunteers or course participants finding employment through gaining skills	12 – March 2013	8 (local)	TSP
		Accredited courses/workshops delivered	8 – March 2013	12 (national)	TSP
		Unaccredited courses workshops delivered	28 – March 2013	25 (local)	TSP
CPP 03	We have contributed to an environment where existing and new businesses can succeed.	% CHORD full business cases complete	100% - 2012/13		ABC
		Grants awarded to LEADER projects in rural areas of Argyll and the Islands	£6.5m	no appropriate benchmarking data exists.	ABC
CPP 04	Our transport infrastructure adapts and develops to meet the social and economic needs of our communities.	Align roads N&E with corporate priorities re major planning applications	100%		ABC
		Roads asset capital & maintenance programmes in place	100%		ABC
		Roads asset management strategies - approved	100%		ABC
		Roads asset management strategies- complete	100%		ABC
		Integrated transport – school/local transport bus contracts	150		ABC
		All ferry timetables - % sailings as timetabled	Tbc		ABC
		% flights on schedule	Tbc		ABC
		Streetscene - % overall street cleanliness	74%		ABC
ENVIRONMENT					
CPP 05	The places we live, work and visit are well planned, safer and successful, meeting the needs of our communities.	% of category A water supplies to be improved to EC standards	64%		ABC
		Limiting climate change and adapting to its effects	Promote joint working initiatives to ensure co-operation (eg on the Carbon Reduction Commitment and public bodies' duties) Continuous process review annually at Env Theme group	Review A and B Dev Plan; Review and share Partners National/Regional plans	All Partners

		Protecting and improving the Scottish water environment	Ensure relevant local authority-driven plans/strategies eg development plans, biodiversity plans, open space strategies, green network priorities and the forthcoming flood management plans link to and reflect the 'no deterioration' and 'improvement' objectives of the river basin and area management plans, highlighting direct contributions that authorities are making.	Compare with SG targets	ABC/SEPA/LBAP/SEARS
		Maintain provision of ferry services MAKI/Islay/Jura	100%		ABC
		Maintain provision of ferry services OLI OBC Lismore/ Luing	100%		ABC
		% of building warrants responded to within 20 days	80%		ABC
		% of building warrants issued within 6 days	80%		ABC
CPP 06	We contribute to a sustainable environment.	Increase percentage of schools achieving Bronze Eco flag to 95% (91 flags).	95% (91 flags)	70% (national)	ABC
		Council reduces CO2 (projects)			ABC
		Reduction in Councils Carbon emissions. Target: 9.7% over 3 years	3 years	9.7%	ABC
		% utilisation of pool car		60%	ABC
		Reduce the average subsidy per passenger accessing council funded public transport			ABC
		No of tonnes of Biodegradable Municipal Waste to landfill		(5,250 - 2011)	ABC
		Increased Recycling ,composting and recovery rate for household waste	40% 11/12, 40%12/13	40%	ABC
		% of waste landfilled	60%	60%	ABC
		Reduction in travel costs	10%		ABC
		6 pilot sites on behalf of the Council - monitoring system in place (Habitat management)			ABC
CPP 07	The full potential of our outstanding built and natural environment is realised through partnership working	Fulfil and communicate the actions and outcomes in the Local Biodiversity Action Plan	LBAP via LBAP Officer will report annually on targets and actions in plan to Environmental Theme Group and engage with LACPGs during year	Benchmark against SG LBAP strategy and test communication using Citizen's Panel	LBAP
		SEARS partners and land managers to work together towards target of 95% of features on protected areas in favourable condition	SNH will report on progress on an annual basis currently c90%	95% (national target)	SNH/SEARS

		Implement Strategic Forestry Plan	Promote woodland creation and restructuring in accordance with the SFP which safeguards and enhances Argyll and Bute's productive woodland resource and strengthens the semi-natural woodland heritage	Against national woodland cover target (already exceeded in Argyll)	?
		Core paths plan adopted	December 2012	Unique to A&B No benchmark	ABC

SOCIAL AFFAIRS

CPP 08	Our children are protected and nurtured so that they can achieve their potential.	Increase the percentage of care leavers with a pathway plan to 100%.	100%	100%	ABC
		Ensure the percentage of children on Child Protection Register (CPR) with a current risk assessment remains at 100%.	100%	100%	ABC
		Ensure the number of child protection repeat registrations remains at 0.	0	1	ABC
		Increase the percentage of children affected by disability receiving community based support to 80%.	80%	80%	ABC
		Decrease the number of unallocated cases after 5 working days to 50%.	50%	50%	ABC
		Increase the percentage of older people receiving care in the community versus residential care or NHS continuing care beds to 70/30%.	70% / 30%	65%/35%	ABC / NHS
CPP 09	Our people are supported to live more active, healthier and independent lives.	Increase the number of enhanced Telecare packages to 370.	370	325	ABC
		Increase the number of visits to Council Gyms per 1000 population to 125.	125	125	ABC
		Increase the number of visits to Council pools per 1000 population to 200.	200	200	ABC
		% of adults who smoke Source ScotPHO Health and Wellbeing Profile, published annually Proxy measure – NHS HEAT target for numbers of people supported to be smoke free one month after planned quit date	Reducing figure year on year. 7.5% of the smoking population (to include 40% from most deprived datazones)	21% in 2010	NHS
		% of adults with good or very good self perception of their health Source: Scottish Household Survey, published 2-yearly	76% or higher in 2012	76% in 2009 - 2010	NHS
		Self reported life satisfaction (Likert scale 0 – 10, 0 being very dissatisfied and 10 being extremely satisfied) Source: Scottish Household Survey	Mean of 8.8 or higher in 2012	Mean 8.8 taken for Argyll and Bute from 2009-10 (baseline)	NHS

		Decreased gap in life expectancy between affluent and deprived communities	This is a long term target so proxy measures can be used such smoking cessation success in deprived communities. Keep Well – community development eg numbers of partners actively engaged in Keep Well. Longer terms proxy measure – numbers of kw interventions delivered.		NHS
		Suicide rate Source: ScotPHO Health and Wellbeing Profile	In such a small sample size it is not appropriate to set a target as any increase or decrease will not be statistically significant. Proxy measures of training numbers and awareness activities and campaigns can be used instead.	Baseline from 2010 report Standardised rate per 100,000 population of 13.5	NHS
		Rate of common mental health problems Source: Scottish Health Survey (data available from 2012 onwards at health board level.			NHS
		The workforce and community members skilled in suicide awareness	All CP partners sending their staff on ASIST		NHS
CPP 10	We work with our partners to tackle discrimination.	% of adults with good or very good self perception of their health Source: Scottish Household Survey, published 2-yearly	76% or higher in 2012	76% in 2009 - 2010	NHS
		Self reported life satisfaction (Likert scale 0 – 10, 0 being very dissatisfied and 10 being extremely satisfied)) Source: Scottish Household Survey	Mean of 8.8 or higher in 2012	Mean 8.8 taken for Argyll and Bute from 2009-10 (baseline)	NHS
		75% of Community Planning Partners sign “See Me” pledge to reduce discrimination and stigma of mental health problems.	March 2013	Zero as of Dec 2011 (baseline)	NHS
		Increase the percentage of Children on the Child Protection Register (CPR) with no Change of Social Worker to 75%.	75%	60%	ABC
		Reduced discrimination of Lesbian, Gay, Bi-sexual and Transgender people	Work with partners to provide training on Lesbian, Gay, Bisexual and Transgender issues (this is a proxy measure)		NHS
CPP 11	Vulnerable adults, children and families are protected and are supported in sustainable ways within their communities.	GIRFEC Increase the percentage of Looked After and Accommodated Children (LAAC) in Care over 12 months with a Plan for Permanence to 75%.	75%	75%	ABC
		GIRFEC Increase the percentage of Community Childminders Receiving Good or Above in Care Inspectorate inspections to 100%.	100%	100%	ABC
		Reduce the number of people awaiting free personal care (FPC) within their homes 0-4 weeks to 0.	0	3	ABC
		Reduce the total number of delayed discharge clients within Argyll and Bute to 25.	25	32	ABC

		Increase the number of older people who are supported to live independently for longer through third sector interventions and support to 850.	850	750 (national)	TSP
		Increase the number of people engaged in activities and reporting improved mental health and well-being, over a minimum of 6 month period	850	600 (national)	TSP
CPP 12	Our young people have the skills, attitudes and achievements to succeed throughout their lives.	Curriculum for Excellence; basket of 7 indicators Increase the positive outcomes for pupils across Argyll and Bute.	100%	100%	ABC
		Increase the percentage of S6 students attaining 1 or more subjects at level 7 or better to 17%.	17%	(national average 15%)	ABC
		Increase the percentage of S5 students attaining 3 or more subjects at level 6 or better to 26%.	26%	(national average 26%)	ABC
		Increase the percentage of S5 students attaining 5 or more subjects at level 6 to 13%.	13%	(national average 12%)	ABC
		Increase the percentage of S6 students attaining 5 or more subjects at level 6 or better to 23%.	23%	(national average 23%)	ABC
		Increase the percentage of S5 students attaining 3 or more subjects at Level 6 to 26%.	26%	(national average 26%)	ABC
		Increase the percentage of S4 students attaining 5 or more subjects at Level 4 or better to 82%.	82%	(national average 78%)	ABC
		Increase the percentage of S4 students attaining 5 or more subjects at level 5 or better to 38%.	38%	(national average 35%)	ABC
		Ensure 3 school reviews are completed each quarter.	3 per quarter / 12 annually	12 annually	ABC
		Increase the percentage of school leavers going to a positive destination to 87%.	87%	89%	ABC
		Increase the number of young people accessing youth services to 4,000.	4,000.		ABC
		Increase the number of participants in activities that improve literacy and numeracy to 400 per year.	400.		ABC
		Increase the number of young people who are re-engaged with training or education following interventions from third sector to 30.	30	10 (local)	TSP
		Number of pupils receiving SHARE (Sexual Health and Relationships Education) training	Baseline currently being established but a short term measure would be for every school in Argyll and Bute to deliver SHARE		NHS
CPP 13	The impact of alcohol and drugs on our communities, and on the mental health of	Reduced incidence of hazardous alcohol consumption NB Other CP partners might want to put proxy measures in here eg crime stats or numbers of young people referred to the Reporter		Proxy measure - number of Alcohol Brief Interventions (ABIs) delivered Target is 1066 for 2011/12	NHS

		Reduced hospitalisation from alcohol related conditions Source: ScotPHO Health and Wellbeing Profile		2010 3 year average standardised measure 1,117 per 100,00 population	NHS
		HEAT target for access to assessment and treatment met	A minimum of 90% of clients will wait no longer than 5 weeks from referral received to appropriate drug or alcohol treatment that supports their recovery by March 2013.		ABC / NHS
CPP 14	The places where we live, work and visit are well planned, safer and successful, meeting the needs of our communities.	Increase the percentage of Unpaid Work Orders (UWOs) commenced within 7 working days to 85%.	85%	75%	ABC
		To increase the detection rate for crimes of violence (figure obtained from 5 year average between 2006 to 2011)	March 2013	88.1%	SP
		To reduce the number of incidents of complaints/disturbances involving youths (figure obtained from 5 year average between 2006 to 2011)	March 2013	1138	SP
		To reduce the number of annual fatal road traffic collisions (figure obtained from 5 year average between 2006 to 2011)	March 2013	10	SP
		To increase the number of speeding offences detected (figure obtained from 5 year average between 2006 to 2011)	March 2013	699	SP
		Increase the percentage of Community Payback Order (CPO) supervision cases seen without delay (5 days) to 85%.	85%		ABC
		Increase the percentage of Breach Applications Successfully Completed to 95%.	95%	90%	ABC
		Increase Homeless Priority Need Determinations to 90%.	90%	80%	ABC
		Increase the percentage of Positive Outcomes for Clients to 80%.	80%	80%	ABC
		Ensure four Community Safety Forum Meetings take place every quarter.	16		ABC
		Reduce time to obtain permanent housing for priority needs households to 37 weeks.	37 weeks	37 weeks	ABC
		Increase the number of people accessing housing advice and information to 588.	588	535	ABC
		Increase the percentage of anti-social cases resolved to 50%.	50%		ABC
		Reduce the incidences of accidental dwelling fires by 5% each year to 2020.	144	152	SF&R
		Provide better advice and information on preventing fires by increasing the number of Home Fire Safety Visits by 10% from 360.	10%	360	SF&R
		By working in partnership with local partners and businesses we will aim to provide 100% availability of Retained and Volunteer Duty Fire personnel.	100%	98.9%	SF&R

		Evidence of multi-agency interventions with vulnerable groups such as homeless people and accommodated children	3 new interventions or improved interventions in 2012-13		NHS
		NHS Equality and diversity processes (Planning for Fairness) involve Third Sector organisations/Patient & Public Fora	100% of completed assessments – March 2013		NHS
		75% of partners sign up to "See Me" pledge	75% of partners – March 2013		NHS
CPP 15	We work with our partners to tackle discrimination	Increase the number of Third Sector organisations supported to develop equal opportunities policies to 30.	30 by March 2013		TSP / AVA
		To reduce the number of Hate Crime incidents reported to Police (figure obtained from 5 year average between 2006 to 2011)	March 2013	49	SP
		To reduce the number of Domestic Abuse Incidents (figure obtained from 5 year average between 2006 to 2011)	March 2013	663	SP
		To increase the detection rate for Domestic Abuse crime (figure obtained from 5 year average between 2006 to 2011)	March 2013	76.1%	SP
		Participation of equality and diversity groups and individuals is recorded (No of groups. Gaps identified)			ABC
		Evidence of multi-agency interventions with vulnerable groups such as homeless people and accommodated children	3 new interventions or improved interventions in 2012-13		NHS
		NHS Equality and diversity processes (Planning for Fairness) involve Third Sector organisations/Patient & Public Fora	100% of completed assessments – March 2013		NHS
		75% of partners sign up to "See Me" pledge	75% of partners – March 2013		NHS
		(Number of) Third Sector organisations supported to develop equal opportunities policies			ABC/TSP

THIRD SECTOR AND COMMUNITIES

CPP 16	Our Third Sector and Community Councils have access to information and support, including training opportunities	Action Plan to ensure that communities are able to maximise benefit from renewables	100% - April 2012		ABC
		Three procurement workshops delivered per year	March 2013		ABC/TSP
		Procurement needs analysis of Third Sector, and appropriate training delivered			ABC
		Step-by-step Guide to delivery of services by Social Enterprises produced			ABC
		Number of training courses/hours delivered to the Third Sector			ABC/TSP
		Levels bespoke training delivered to strengthen third sector (number organisations receiving)	600 – March 2013	400 (national)	TSP
		Use of resources designed and supplied through TSP to upskill and advise sector (number resources developed)	30 – march 2013	35 (national)	TSP
		Increase new applicants for Third Sector and Health Improvement grants	March 2013 100%		ABC/TSP

		Increase the number of organisations given funding advice to 100%.	100%		ABC/TSP
		Ensure at least 100 Third Sector organisations report that funding support provided by agencies was helpful in applying for funding.			ABC/TSP
		Ensure at least 100 Third Sector organisations report that the funding newsletter they receive is used to identify and apply for funding.			ABC/TSP
		Ensure at least 100 organisations per annum are using grantnet to access funding opportunities.	100%		ABC
		Increases sustainability through leveraged funding (number posts protected)	12 – March 2013	12 (local)	TSP
		Increase the number of voluntary organisations assisted to start up to 30.	30 – March 2013	34 (local)	TSP
		Improved levels of adherence to mandatory requirements – support through advice, services (number interventions)	80 – March 2013	95 (local)	TSP
		Volunteer awards delivered and attended by 100+ people from the Third Sector.	100%		AVA
		(Number of) people placed into volunteering/engaged in volunteering. These are split between unemployed, over 65s, people who declare a health issue and under 25s	1,400	1,100 (local)	TSP
		(number of) volunteer organisational opportunities – which gives picture of health of voluntary sector and number available options	800 – March 2013	500 (national)	TSP
		(number of) young people engaged with and completing awards for Millennium Volunteering (Saltire from March 2012)	250 – July 2012	350 (local)	TSP
		Third sector organisations accessed 6 number health improvement training courses	100%		NHS
		(number of) capacity building support sessions given to community groups			ABC/TSP
		A shared Third Sector database is developed			ABC
		Business skills workshops delivered in Argyll and Bute by Business Gateway are open to the Third Sector	100% availability		ABC
		(number of) social enterprises assisted to start up	20	20 (local)	TSP
		Increased number of social enterprise clients supported by Business Gateway	10% increase		ABC
		Business Gateway provides business planning support to Third Sector clients via Asset Transfer process	100% of those submitting applications who requested business plan support		ABC
CPP 17	Our partners and communities are able to be fully engaged in the way our services are delivered.	At least one Argyll and Bute Council asset is transferred to the third sector by March 2013.	March 2013		ABC
		Increase in attendance at Local Community Planning meetings by partners	March 2013		ABC
		(number of) community engagement resources and activities by partners recorded	March 2013		ABC

		Increased use of CPP Consultation Diary by partners	March 2013		ABC
		Seventeen Viewpoint events held throughout Argyll and Bute	March 2012		ABC
		(number of) People First events held	March 2013		TSP
		Increase in number of organisations participating in TSFs to 12%.	12% - March 2013		TSP
		Demonstrate Third Sector is working in partnership (achieve 40 actions)	40 actions	50 (national)	ABC/TSP
		Number of people attending public consultation Police and Community (PAC) meetings	March 2013	Baseline figure to be established by end of March 2012, thereafter increase to be achieved by timescale	SP
CPP 18	We engage with our partners, our communities and our customers to deliver best value services	Number of Police and Community (PAC) meetings held	March 2013	Baseline figure to be established by end of March 2012, thereafter increase to be achieved by timescale.	SP
		Maintain the high percentage of adults in Argyll and Bute who rate their neighbourhood as a good place to live	March 2013	Utilise the annual Strathclyde Police Public Consultation Questionnaire to show the 2010 figure of 95.9% is being maintained.	SP
		3 services make appropriate changes to their policy or procedures as a result of the ABLSI project by March 2012.	100% - March 2012		ABC
		(number) of groups supported by ABSEN Associates and sustain number of ABSEN Associates	March 2013		TSP
		Evaluation of mental health modernisation incorporates Third Sector organisations	March 2013		NHS
		Actions following review of multi-agency health improvement involves Third Sector	March 2013		NHS
		Communities are better engaged through increased involvement facilitated by AVA (discrete community engagement events)	60	80 (local)	TSP

ABC – Argyll and Bute Council

NHS – NHS Highland (Argyll and Bute CHP)

SP – Strathclyde Police

SF&R – Strathclyde Fire and Rescue

TSP – Third Sector Partnership (AVA, I&JCVS, ABSEN)

ADP – Alcohol and Drug Partnership

LBAG – Local Biodiversity Action Group

SEPA – Scottish Environmental Protection Agency